

September 2021
Media and Communications Team

Briefing note:

Southern Health NHS Foundation Trust - Portsmouth and South East Hampshire area specific update

Introduction

This part of our update is concerned with updating you on a number of projects in the Portsmouth and South East Hampshire area that would be relevant for the panel to know. Included below are updates on Petersfield Urgent Treatment Centre, improvements at Gosport War Memorial Hospital, The Willow Group, Eating Disorder service, Additional Roles Reimbursement Scheme and our plan to address pressures in the system as we approach winter.

Gosport War Memorial Hospital - Eradicating dormitories

We previously updated the panel on our successful bid for funding, following the government's announcement of £400million to help eradicate dormitories in mental health wards, to update Poppy and Rose Wards at Gosport War Memorial Hospital. In June this year we completed Poppy Ward, the first of the wards to undergo refurbishment. The 18 bed, dormitory style ward was completely gutted and replaced with a 14 bed, ensuite ward featuring the latest technology and co designed using input from patients, carers and families. Some of the innovations include special use of colours, sound proofing, safe flooring, electronic wristbands so patients can only enter their room and the first ever de-escalation space in a dementia ward at the Trust. All three gardens were extensively updated ensuring patients have access to dedicated outside space with safe planting and flooring. With COVID restrictions still in place we held a small opening on 14 June but were pleased both the Mayor of Gosport and the Lord Lieutenant of Hampshire could attend. You can view a video of the new ward on our website: www.southernhealth.nhs.uk/our-services/our-main-sites-and-locations/gosport-war-memorial-hospital

Work on the second of the two wards, Rose Ward, has already begun with completion projected for later this year.

We are pleased to inform the panel that Poppy ward has been submitted for some awards and we recently presented our work to the Department of Health and Social Care. To help manage patients in the community whilst we had reduced capacity during the build and reduce unnecessary admissions to hospital, we set up the Older Persons Mental Health Intensive Support Team. We are also pleased to announce that due to the team's success they will continue to be funded for next year.

OUR VALUES



Further updates at Gosport War Memorial Hospital

Alongside our eradicating dormitories work on Poppy and Rose Wards we have also undertaken additional work in the hospital to make better use of the space available. This has seen us relocate Sultan Ward onto the more spacious Collingwood ward which has more side rooms and therapy facilities. Collingwood was previously used as a Day Hospital but has served as a 'red ward' during the recent COVID waves. The space that was Sultan Ward is now being used as a Rapid Assessment Unit and community hub which houses our community therapy teams and two community nursing teams. Work was completed in May 2021

Following the considerable investment in Gosport War Memorial Hospital we plan to hold a more official opening / open day. We completed works during COVID with restrictions on visitors and social distancing making it difficult to invite more than a handful of people. However, once work has completed on Rose Ward our plan is to hold an open day to enable the panel and local community to view the improvements.

Petersfield Hospital - Urgent Treatment Centre

We are pleased to announce that Petersfield Hospitals MIU became a UTC in the summer. This was part of the national Urgent and Emergency Care Delivery Plan and NHS Long Term Plan and enables us to provide a wider range of urgent care services to the local community. The Urgent Treatment Centre (UTC) can treat all ages who require urgent treatment for minor injuries and illnesses, for example where their condition is urgent enough that they cannot wait for the next GP appointment but who do not need treatment at the emergency department. Working in conjunction with NHS 111 and primary care, patients are able to book same day appointments if needed or can be routed to the appropriate service e.g. pharmacy, primary care, UTC or Accident and Emergency. As part of the change to the UTC existing equipment such as the X-Ray machines at Petersfield will be updated and opening hours extended.

Whilst the change to the UTC standard has gone smoothly and our work alongside partners at SCAS, PHU and the CCG has enabled this, we have experienced some issues with staffing which we are working through. This is mostly related to national staffing shortages combining on a local level with summer holidays, staff sickness and COVID self-isolations. We are confident these are being addressed.

Willow Group

Results for the national GP Patient Survey have been published and the Willow Group has attracted some interest due to low scores in specific areas. These, as in other years, have centred on access which has been a long standing issue with the group. We are working closely with the CCG to help us meet this challenge and are pleased to announce we will have two new GPs joining the group and are in the process of training two more. In light of the national shortage of GPs this is incredibly good news and will go a long way to relieving pressure and issues of access. Scores relating to patient care and quality of care remain on or above local and national averages and following a re-inspection by the CQC the group retained its 'Good' rating with the regulator CQC.

Eating disorders service

Nationally and locally there has been a significant increase in demand for eating disorders services, both for adults and young people. We are responding to this rise in demand by working closely with the CCG to add capacity. We are also working on two projects in this area. Firstly, we are working to provide physical health monitoring as part of our eating disorders service. We are liaising closely with primary care and our CCG colleagues to provide this service which will see GPs monitoring the physical health of low risk individuals, with Southern Health taking on the more high risk patients. Staff for this will be starting in mid-September and will undergo intensive training with the service operating from early next year.

The second project of note is our work with Dorset, Hampshire and Isle of Wight CCGs as part of a provider collaborative. Our work here is to develop a model for Adult eating disorder beds. These are currently provided by NHS England and it is hoped by working with local partners we can develop and provide a model better suited to our local population.

Community mental health Transformation Scheme and Additional Roles Reimbursement Scheme

The Trust has been working on the transformation of its Community Mental Health services with a core part of

this work being the implementation of the 'no wrong door' principle across the area. This is a national programme of transformation which includes primary care and the local voluntary sector such as Mind, Inclusion and Two Saints. The no wrong door principle essentially means that any individual presenting for help is given the appropriate care and treatment needed, regardless of where they initially go to ask for it and that the care available is integrated to provide wrap-around support. A key part of it is connecting various different services across primary care and the voluntary sector. We are currently trialling this across three Primary Care Networks (PCNs); Gosport Central, Gosport West and Strawberry Hill. As part of this work we have applied for the Additional Roles Reimbursement Scheme (ARRS). The scheme allows us to bring in additional mental health roles and for the funding for this to be split between the PCN and the Trust. We are currently out to advert for the roles.

System and winter pressure work

We have previously updated the panel on Clarence Unit at Woodcot Lodge, which we rapidly set up during the first wave of COVID. Run by Hampshire County Council (HCC), our staff work alongside colleagues from Portsmouth Hospitals Trust and HCC to jointly provide temporary "step down" accommodation for patients discharged from QA who were well enough to leave hospital but not yet well enough to return home. As we approach winter again we are working to recruit additional Health Care Support Workers to meet predicted demand and to enable us to open the top floor, providing an additional 30 beds for the system to help us meet winter pressures.

Pascoe report

On behalf of NHS Improvement, Nigel Pascoe QC has been conducting an independent review of the investigations into the deaths of four patients under the care of Southern Health NHS Foundation Trust between 2011-2015. The second stage of this was a number of hearings held between March and April 2021 involving patients, staff and independent experts. The report is due to be published in September and we will share the findings with you separately. You can read more about the process on [NHS England's website](#).

More information

If you have any questions, please contact Nicky Creighton-Young, Director of Operations Portsmouth and South East Hampshire Division (PSEH): Nicky.Creighton-Young@southernhealth.nhs.uk